

Privacy Policy

Introduction

This Privacy Policy explains how VISIOS LTD ("we," "us," or "our") collects, uses, and discloses your personal information when you visit our website (the "Site") and describes your rights under the EU General Data Protection Regulation (EU) 2016/679 ("GDPR").

Who is this Policy For?

This Policy applies to:

- **Visitors** to the Site ("Browsers").
- **Registered users** who have created an account ("Members").

Age Restriction

The Site is intended for users who are eighteen (18) years of age or older, or the age of majority in their jurisdiction. We do not knowingly collect personal information from users under 18.

What is Personal Information?

"Personal information" or "personal data" means information that identifies or can be used to identify you, such as your email address or IP address.

What is Processing?

"Processing" refers to any handling of your personal information, including collecting, storing, and protecting it.

What is Sensitive Data?

"Sensitive data" is a specific category of personal information that reveals details about your race, ethnicity, political opinions, religious beliefs, trade union membership, genetics, biometrics (for identification purposes), health, or sex life.

Undefined Terms

Any terms not defined in this Privacy Policy have the same meaning as in our Terms & Conditions.

This Policy is Part of a Larger Agreement

By using the Site, you agree to this Privacy Policy and our Terms & Conditions.

Introduction

This Privacy Policy ("Guide") explains how VISIOS Ltd. ("VISIOS," "we," "us," or "our") handles your personal information under the General Data Protection Regulation (GDPR) ("Applicable Law"). It details how we collect, use, and interact with your information as a User of our website (the "Website").

Definitions

- **Applicable Law:** Refers to the laws and regulations of Cyprus and the GDPR.
- **Business Day:** Any day banks in Cyprus are open for business (excluding Saturdays, Sundays, and public holidays).
- **Calendar Month:** 30 consecutive calendar days.
- **Cyprus:** The Republic of Cyprus.
- **Data:** Includes User and Third Party information such as names, ID details, contact information, online identifiers, cookies, CCTV images, financial details, and Sensitive Data.
- **GDPR:** The General Data Protection Regulation (2018).
- **Property:** Property for sale by electronic auction on the Website.
- **Sensitive Data:** Personal information revealing political, social, religious, or ethical beliefs, race, ethnicity, sexual orientation, etc.
- **Third Party:** Any person or entity (except VISIOS) and the User.
- **User(s):** An individual user or all users collectively of the Website.
- **Website:** www.yupequity.com [invalid URL removed] and all subdomains.

Reasons for Collecting Information

VISIOS collects information to:

- Contact you.
- Verify your identity.
- Understand your needs and offer a better customer experience.

Types of Information Collected

VISIOS may collect:

- **Identity & Contact Information:** Name, online user IDs, IP addresses, cookie identifiers, email addresses, and phone numbers.
- **Information from Others:** Details provided by you or others regarding bidding and purchasing properties.
- **Sensitive Data:** Only collected when necessary for services or legal obligations.
- **Consented Information:** User-permitted communication for property-related information.
- **Website Activity:** Information collected through cookies (often controllable by your browser).
- **Automatic Information:** Browser settings, IP address, login information, location data, and Google Analytics data (used for website improvement).

How We Collect Information

VISIOS collects information through various methods, including:

- Online account setup.
- Marketing database sign-ups.
- Website usage.
- Third-party online activity (with your consent).

How We Use Your Data

VISIOS may use your personal data for:

- Identity verification for service applications.
- Improving your customer experience.
- Contacting you through various methods (within legal boundaries and respecting your instructions).
- Monitoring and recording phone calls for verification, training, and quality purposes (with your notification).
- Legitimate marketing activities, research, customer surveys, and analytics.
- Strategic planning and business portfolio management, including anonymized data processing for audits, statistics, and research to understand customer behavior and manage risk.

How We Use Your Data and Keep it Secure

VISOS may use your data for several purposes:

- **Protecting VISIOS:** This includes safeguarding our business, reputation, resources, equipment, network security, and information security. We develop, test, and audit our systems to prevent accidental events or malicious actions that could compromise data availability, authenticity, integrity, and confidentiality.
- **Data Security:** VISOS adheres to security measures under Applicable Law and international standards to protect your information.
- **Mergers and Acquisitions:** In the event of a potential sale, transfer, merger, or acquisition of part or all of VISIOS's business or assets, we may disclose your data under strict confidentiality to the involved parties, provided they agree to maintain confidentiality and use the data only for considering the transaction.
- **Legal and Compliance Matters:** VISOS uses your data to manage legal and compliance matters within the company, ensuring adherence to regulatory, legislative, and voluntary codes of practice.

Automated Processing and Sharing Your Information

- **Analytics:** VISOS uses analytics for statistical purposes to make informed business decisions and improve services. We do not use automated processing based on the information we collect from you.

- **Sharing with Third Parties:** We only share your information with a limited number of parties in specific cases, such as:
 - **Authorized Representatives:** This includes your Attorney-in-Fact or anyone you authorize to receive your data.
 - **Property Vendors:** If you intend to purchase a property from VISIOS, we may share your data with the vendor to assess your offer.
 - **Service Providers:** Companies that support VISIOS's legitimate interests and use your data only under our instructions and with appropriate security measures. These may include marketing and research companies, IT providers, software developers, data processors, financial institutions, maintenance contractors, property contractors, document management companies, consultants (legal included), debt collection agencies, accountants, and auditors.
 - **Authorities:** Statutory and regulatory bodies (including government) and law enforcement agencies when required by law.

Links, Other Sites, and Social Media

The Website may contain links to other websites and platforms. These websites have their own privacy policies, and VISIOS is not responsible for their practices. We recommend checking their policies before submitting any data.

The Website may also have social media plugins and login features. These features are governed by the privacy policies of the third-party providers.

How Long We Keep Your Data

The duration we hold your data depends on various factors, including legal requirements, the type of data, and legal disputes.

Generally, we keep your information for five years. However, we will delete your data earlier upon request unless there is a legal reason to retain it.

If You Don't Provide Information

Sharing information with VISIOS is crucial for both parties. We need your information to provide services, fulfill contracts, manage our business legitimately, and comply with legal obligations.

While you can choose not to share information, this may limit the services we can offer. For example, we may not be able to approve you to bid on a property.

Legal Basis for Using Your Data

VISOS uses your data based on several legal justifications:

- **Contractual Necessity:** When your data is necessary for a service or contract you have entered into with VISIOS.

- **Legitimate Interests:** We may process your information for legitimate interests, ensuring a fair balance between our interests and your rights and freedoms. This includes managing our everyday business needs, market research, responding to legal claims, ensuring IT security, and preventing fraud. Marketing purposes are also considered a legitimate interest, but you will always have the option to unsubscribe from marketing communications.
- **Legal Obligations:** We may use your data to comply with legal obligations that apply to VISIOS.
- **Consent:** We may use your data (including sensitive categories) with your specific consent.
- **Publicly Disclosed Sensitive Data:** We may process publicly disclosed sensitive categories of data.
- **Legal Claims:** We may process special categories of data for establishing, exercising, or defending legal claims.

Data Storage and Your Rights under GDPR

1. Data Storage

VISIOS uses Wix.com's online platform to provide its services. Your data may be stored on Wix.com's secure servers behind a firewall.

2. Your GDPR Rights

The GDPR grants you several rights regarding your data:

- **Access and Copies:** You have the right to confirm if VISIOS uses your data, access your information, and receive copies. When requesting information, VISIOS may ask you to verify your identity to protect your data. We will provide information electronically whenever possible unless you request otherwise.
- **Correction and Completion:** You have the right to request that inaccurate information be corrected and incomplete information be updated.
- **Objection and Restriction:** You can object to specific uses of your data based on VISIOS's legitimate interests. However, this may limit the services we can offer. You can also object to using your data for direct marketing purposes and request deletion or restriction of your data under certain circumstances.
- **Data Portability:** You have the right to receive a transferable copy of certain data for transfer to another provider (known as "data portability"). This applies when data processing is based on consent or contract performance using automated means. You can also request direct transfer to another provider where technically feasible.
- **Withdrawal of Consent:** You can withdraw your consent at any time for processing based on consent. This will not affect the lawfulness of processing based on your prior consent.

How to Exercise Your Rights

VISIOS will process your requests without undue delay, typically within one calendar month. We may extend this period for complex or numerous requests, explaining the reasons for the delay.

Making a Complaint

You have the right to complain to VISIOS, the Data Protection Commissioner, or another supervisory authority. To file a complaint with VISIOS, you can contact us in person, by phone, in writing, or by email. We will thoroughly investigate all complaints. Please provide as much detail as possible to help us resolve your issue quickly.

3. Data Processing and Objections

VISIOS processes your data unless you object to our use.

4. Updates to this Privacy Policy

We may update this Privacy Policy periodically. Any changes will be made available on this page.

5. Contact Information

VISIOS Contact

- Email: Infoyupe@gmail.com
- Phone: +357 96122722

Cyprus Data Protection Commissioner

- Email: commissioner@dataprotection.gov.cy
- Phone: +357 22818456
- Postal Address: P.O. Box 23378, 1682 Nicosia
- Website: www.dataprotection.gov.cy